

Launch Product Marketing Bulletin – PMB-10685

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Business Segment: EMC DCS Printers Supplies
 Solutions Service

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Urgency Level	Notice applies to regions:	Government:	Published for:
General Information	<input type="checkbox"/> North America <input checked="" type="checkbox"/> EMEA <input type="checkbox"/> Latin America <input type="checkbox"/> Asia Pacific	<input checked="" type="checkbox"/> Federal <input type="checkbox"/> North America State & Local	<input checked="" type="checkbox"/> Associates <input checked="" type="checkbox"/> Partners <input checked="" type="checkbox"/> Distributors

Description:	EMEA: All-Touch Terminal Emulation: Updated Information v2.1.17
Reason for Change:	PMB-10685: Update on All-Touch Terminal Emulation v2.1.17

1. Introduction

All-Touch Terminal Emulation (ATTE) 2.1.17, *powered by Velocity* has been released, adding new functionality to both Android and Windows 10 operating systems.

The [Rapid](#) online web-based tools are available to easily and quickly migrate from TelnetCE to Android or Windows 10 in minutes. Customers looking to modernize their old green screen environments now also have similar tools to create an environment that will both improve efficiency and provide a slick modern graphical user interface without the need for development tools. Ivanti has also enhanced the [Rapid](#) portal, including rapid web and rapid voice offerings.

2. Configurations Available for Booking

Part Number	Description	Discount Code	EMEA List Price USD	EMEA List Price EUR
SW-ALLTOUCHTE-AND	All-Touch (ATTE) Terminal Emulation Device License	A1	\$187.28	€155.44
Z1B5-ATOUCH-1000	Technical and Software Support (TSS) ATTE Maintenance 1 YR	Z3	\$44.10	€39.69
Z1B5-ATOUCH-3000	Technical and Software Support (TSS) ATTE Maintenance 3 YRS	Z3	\$111.86	€100.68
Z1B5-ATOUCH-5000	Technical and Software Support (TSS) ATTE Maintenance 5 YRS	Z3	\$186.41	€167.77
Z1R5-ATOUCH-1000	Technical and Software Support (TSS) ATTE Maintenance renewal 1YR	Z3	\$47.00	€39.69

3. What's New?

Management Made Easy

Customers can choose to manage their devices with MobileIron, as the solution has been validated for use as a management platform for All-Touch TE. This release also extends the management capabilities of ATTE in several other ways. On Android devices it is now possible to configure the desired emulation type in Google Managed App Config.

Also, for Android devices we have further extended Managed App Config when deploying ATTE with MobileIron – customers will be able to configure the client to use the MAC address as the License ID, making it possible to more easily correlate the device in the management console with the device on the License Server.

Bug Fix information can be found [HERE](#):

Google Play Link

The All-Touch TE client is available in the Google Play store at this link:

<https://play.google.com/store/apps/details?id=com.wavelink.velocity>

****IMPORTANT - NEW INSTALLATION PATH FOR ANDROID****

The Configuration Folder (as of Version 2.1.8) Has Changed

Ivanti has changed the folder that the client looks in for its configuration because of changes in the Android operating system, so ensure that you refer to the updated documentation for the latest news. Both new installs and upgrades will locate the application here:

`\\Internal shared storage\\Android\\data\\com.wavelink.velocity\\` **or on some devices:**

`\\sdcard\\Android\\data\\com.wavelink.velocity\\`

Project files will now need to be deployed here:

`\\Internal shared storage\\Android\\data\\com.wavelink.velocity\\files` **or on some devices:**

`\\sdcard\\Android\\data\\com.wavelink.velocity\\files`

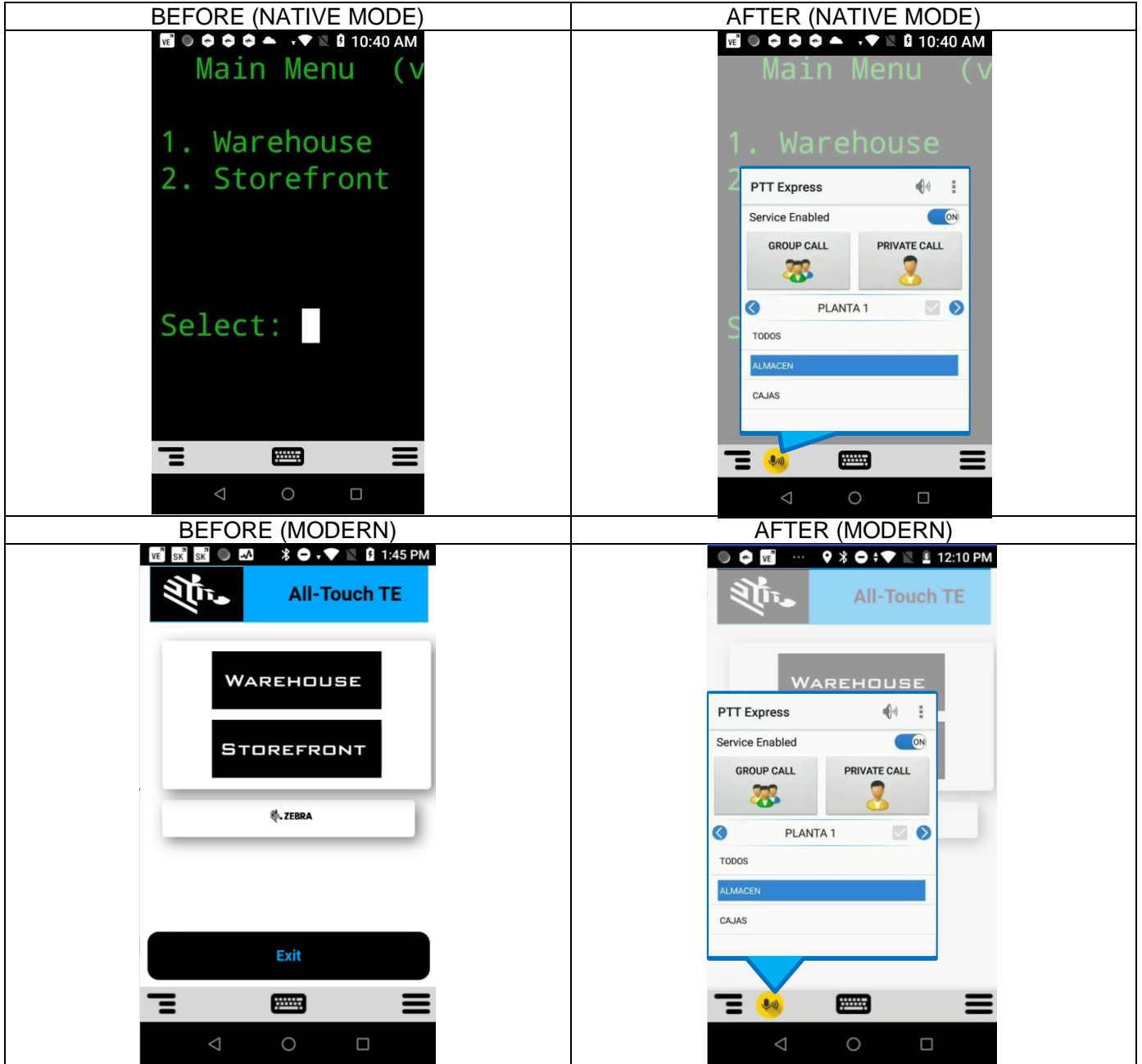
Upgraded devices will automatically relocate files to this new path.

New Feature Reminder

Calling an Android Application within an ATTE Session

Although this feature was released prior to this version (V 2.1.11), it is worth highlighting again. All-Touch TE now supports the ability to launch other Android applications from within the telnet session. In the example below, a user can launch Workforce Connect PTT Express from the ATTE taskbar:

Quick Launch Package – Note the PTT Express Icon in the after photos:



4. Access

Who is eligible to run version 2.1.17, how do I get it? (this has changed for the better!)

All-Touch TE that is under maintenance is eligible to upgrade to All-Touch TE 2.0.x or higher. All pre-licensed devices manufactured after **January 1, 2017** may be upgraded to All-Touch TE 2.1.x. Devices manufactured before then will require distribution of licenses. Contact the Zebra Helpdesk for licenses and more information.

Steps for customers to run All-Touch TE (ATTE) version 2.1.17, by customer situation (Android)

Customers with pre-licensed devices manufactured after January 1, 2017. Download the .apk clients to your devices, update your console to version 2.1.17 and begin using the product with no changes. The latest ARM and X86 APK can be downloaded including StageNow bar codes [here](#)

Customers who use pre-licensed All-Touch TE (ATTE) with active Zebra OneCare contract and/or Technical and Software Support (TSS) maintenance on devices built before January 1, 2017 - Contact Zebra support and obtain the license keys - Download the Wavelink License Distribution Server - Distribute license keys and begin to work. Customer can refer to the StageNow barcodes to download the latest APK [here](#)

Customers who purchased All-Touch TE (ATTE) with active Technical and Software Support (TSS) maintenance on non-pre-licensed devices

Contact Zebra support and obtain the license keys - Download the Wavelink License Distribution Server - Distribute license keys and begin to work. [License server can be downloaded here](#)

Using All-Touch TE (ATTE) without active maintenance:

Zebra customers without active Zebra One Care maintenance or add-on Technical and Software Support (TSS) maintenance are not entitled to upgrades or support. Customers must re-purchase licenses to qualify for a newer version. Receive the license keys electronically after they have been ordered – Download and deploy latest ATTE client and using the Wavelink License Distribution Server; distribute license keys and begin to work.

Customers looking to manually download ATTE client for Windows 10, Android and the latest Velocity Console can access it here:

[The latest ARM, X86 and MSI file can be downloaded from here](#)

5. Support

Zebra OneCare Technical & Software Support (TSS) Service provides a high level of expert technical support and access to software updates. TSS provides live technical support, software patches, bug fixes and updates and also includes the following features:

- 8x5 local time priority technical support (phone and email)
- Access to software updates, patches and LifeGuard™ security updates
- 1-, 3- or 5-year coverage options

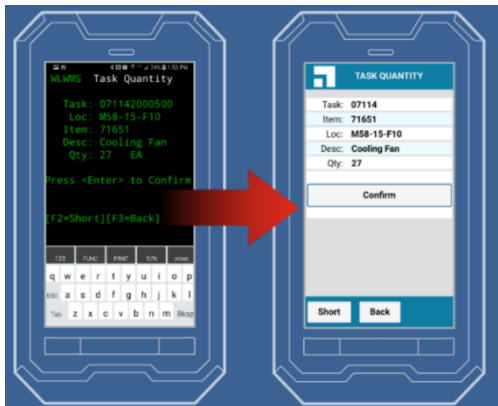
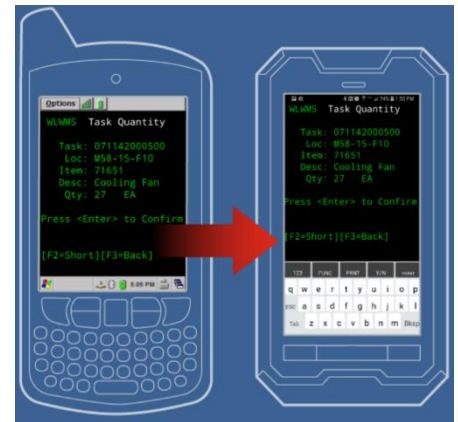
Any software sold or provided by Zebra that does not ship with the device, TSS is required to have access to technical and software support.

6. RM² Rapid Migration and Modernization for ATTE

Zebra, working with Ivanti (formerly Wavelink) has developed an online configuration portal to simplify the transition from Windows Mobile/CE to **Android or Windows 10** for both **Migration** from green screen to green screen and **Modernization** converting green screen to touch interface.

[The portal is located here](#)

For customers looking to **migrate only**, by selecting Rapid Migration, they can fill in a simple form and import the Wavelink configuration file (wlna), previously used to migrate and stage Windows devices to new devices or follow the easy steps to manually enter host settings. Once completed, the customer or partner will receive StageNow 2D and 1D barcodes to quick and easy staging via Wi-Fi network. Configuration files may also be deployed either manually or using you EMM solution.



Customers looking to **modernize** the TE interface can do so quickly by selecting Rapid Modernization. They can fill in a similar form and choose from configurations from several existing WMS and ERP systems. Upon completion of this process, they will receive StageNow barcodes for the same quick and easy staging or configuration files for deploying via EMM or manually.

Some popular WMS interfaces available include: SAP, JDA, High Jump, Manhattan, Oracle and more.





Training Videos:

Quick and easy videos to demonstrate the migration and modernization processes have been created to walk associates, VARs, ISVs and other partners.

All videos are available here: [Migration and Modernization Videos](#)

What's New on RM²?

- Rapid Web is available for clients looking to use All-Touch TE client as a browser (requires separate Velocity Browser license).
- Rapid Voice – Similar to Modernization but adding Speakeasy voice functionality (requires add-on Speakeasy license) – Create a quick and easy Voice Enabled proof of concept for your client!!

 <h3>Migrate</h3> <p>Move your existing Green Screen apps to Android and Windows 10</p> <ul style="list-style-type: none"> Migration to Android made easy Maintain user experience Session persistence <p>GET STARTED</p>	 <h3>Modern</h3> <p>Enhance your existing apps with New HTML Screens</p> <ul style="list-style-type: none"> Delivers a modern UI Attract and retain younger workforce Extend life of apps <p>GET STARTED</p>	 <h3>Web</h3> <p>Switch to a browser designed for rugged devices</p> <ul style="list-style-type: none"> SAP optimized Advanced scanning One Velocity client for all devices <p>GET STARTED</p>	 <h3>Voice</h3> <p>Go faster by adding voice to your existing apps</p> <ul style="list-style-type: none"> Add voice where it makes sense (picking, receiving...) Speed up operations Increase safety <p>GET STARTED</p>	 <h3>Manage</h3> <p>Manage your enterprise mobile computers</p> <ul style="list-style-type: none"> Fast deployments Manage and secure your rugged devices Deploy OS patches over the air <p>GET STARTED</p>
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7. Other Information

NOTE: PLEASE REFER TO THE LINKS BELOW FOR THE MOST UP TO DATE PRODUCT INFORMATION AND PRODUCT OPTIONS. INFORMATION SUCH AS GLOBAL (REGION SPECIFIC) PRICING, PRODUCT AVAILABILITY, AND PRODUCT ACCESS CODES ARE AVAILABLE. ZEBRA ASSOCIATES SIGN INTO THE EMPLOYEE PORTAL USING YOUR COREID/USER NAME AND PASSWORD. ZEBRA PARTNERS/DISTRIBUTORS SIGN INTO PARTNERGATEWAY. THE SOLUTIONS PATHWAY LINK WILL BE UNDER “CONNECTING TOOLS”.

Zebra Associates: [Click Here](#)

Zebra Partners/Distributors: [Click Here](#)

8. Frequently Asked Questions

Which devices are currently supported, pre-licensed and/or pre-loaded with All-Touch Terminal Emulation?

The following Android devices are pre-licensed and pre-loaded with All-Touch Terminal Emulation:

- MC93xx – All Models
- MC92xx – All Models (Android)
- MC8xxx – All Models
- MC33xx - Gun Style models
- TC80xx – All Models
- MC32xx – All Models (Android)
- WT60xx – All Models
- VC80x – All Models (Android)
- VC83x - All Models

Note: WT63xx Models are NOT pre-licensed. ATTE Licenses must be purchased separately.

Additional information pertaining to supported, pre-licensed pre-loaded is available here:

<https://developer.zebra.com/community/technologies/dna>

What are the applicable part numbers for ATTE?

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For devices that are **pre-licensed**, refer to corresponding maintenance contract part numbers associated with the specific model as ATTE maintenance is a component of these products.

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