



End Of Sale Product Marketing Bulletin – PMB-10344

Date: December 9, 2019

Business Segment: EMC DCS Printers Supplies
 Solutions Service

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Urgency Level	Notice applies to regions:	Government:	Published for:
General Information	<input checked="" type="checkbox"/> North America <input checked="" type="checkbox"/> EMEA <input checked="" type="checkbox"/> Latin America <input checked="" type="checkbox"/> Asia Pacific	<input checked="" type="checkbox"/> Federal <input checked="" type="checkbox"/> North America State & Local	<input checked="" type="checkbox"/> Associates <input checked="" type="checkbox"/> Partners <input checked="" type="checkbox"/> Distributors

Description:	VC50 Accessories: End of Sale (EOS) Announcement
Reason for Change:	PMB-10344: End of Sale of VC50 Accessories

1. Transition Overview

The Zebra VC50 vehicle mount computer series was discontinued in September 2014, and it reaches the End-Of-Service on December 31st, 2019. Consequently, Zebra discontinues now most of the accessories that are unique to the VC50.

Customers who still have an active VC50 installation should consider moving on to modern Android vehicle computers. Zebra offers with the VC8300 and the VC80x drop in replacements for the VC50.

2. Accessories and Peripherals: Transition Timeline and Mapping Table

Accessory Transition Timeline*	Date
First RMA Request Date for Channel Returns	January 6, 2020
Last RMA Request Date for Channel Returns	January 13, 2020
Last Channel Return Date	February 13, 2020
Last Book Date	February 28, 2020 * While Supplies Last
Last Ship Date	May 28, 2020 * While Supplies Last
End of Engineering Support Date	November 28, 2020
End of Service Date for Serviceable Accessories	May 28, 2025
Availability of VC8300 and VC80x	Now

*** Note: Any changes to above timeline will be communicated via a revised Distributor Notice (DN) and/or Product Marketing Bulletin (PMB).**

Accessory Mapping Table		
Discontinued P/N	Description	Suggested Product Family Replacement
CBL-DC-378A1-01	DC Line Cord for VC5090, to be used with Level VI power supply PWR-BGA12V108W0WW	VC8300 & VC80x
25-71920-01R	VC5090 Power Cable for use with power supply PWRS-14000-241R fixed station use	VC8300 & VC80x
25-71919-03R	VC5090 DC Power Cable without filter, 9inch SJTOW rated.	VC8300 & VC80x
25-71922-01R	VC5090 Printer Cable, Zebra QL Series	VC8300 & VC80x
25-71924-01R	VC5090 RS232 Cable, 9-Pin Male, 5inch straight, rugged amphenol	VC8300 & VC80x
25-71914-01R	VC5090 RS232 Cable, 9-pin Female active Sync, 5inch straight, rugged amphenol	VC8300 & VC80x
25-71915-01R	VC5090 USB Host cable, 6inch straight, rugged amphenol conn	VC8300 & VC80x
25-71919-04R	VC5090 DC Power Cable with filter, 9inch	VC8300 & VC80x
KT-81524-05R	Kit: Desiccant bags set of 5 bags	VC8300 & VC80x
90500116-R	BRACKET MOUNTING	VC8300 & VC80x
90500115-R	KIT SPARE LOCKING HW	VC8300 & VC80x
KT-141972-01R	VC5090 Keyboard Cover, Clear, Pack of 5.	VC8300 & VC80x
21-99288-01R	VC5090 Mounting bracket for use with RAM mount	VC8300 & VC80x
VC5090KYBD-02R	VC5090 Keyboard: QWERTY, 64-key Backlit, IP66 sealed, heated	VC8300 & VC80x
VC5090KYBD-03R	VC5090 Keyboard: AZERTY, 64-key Backlit, IP66 sealed, heated	VC8300 & VC80x
90500113-R	90500113R PROTECTOR SCREEN, FULL, PACK OF 5 UNITS	VC8300 & VC80x
25-71916-01R	VC5090 RS232 Cable, LS3203ER, coiled, 9inch extended, rugged amphenol connector	VC8300 & VC80x DS/LS36xx
CBL-71918-12R	CABLE, ASSEMBLY, VC5000/LS3408, RUGGED CA	VC8300 & VC80x DS/LS36xx
25-71917-02R	VC5090, DS34/35, LS2208, and LS34/35: RS232 Scanner Cable, Coiled, 9ft Extended, rugged amphenol connector.	VC8300 & VC80x DS/LS36xx

3. Service and Support: Hardware End of Service Life Policy

Zebra Technologies Corporation and its affiliates (“Zebra”) will provide service and support for products manufactured/ sold by Zebra for a period of 3, 4, or 5 years, commencing on the last day of the product’s final shipment.

Zebra will make reasonable, commercial efforts to continue to repair and support products beyond the five-year period at Zebra’s option:

- To meet contract commitments
- Where a significant commercial requirement is identified
- Where Zebra determines in its sole and absolute discretion that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life Period may be changed at Zebra’s sole and absolute discretion.

Customers who wish to purchase a Zebra Services Contract can do so through the normal channels that they currently use to purchase Zebra products and services.

For more information:

- **Zebra employees:** Visit [Zebra Services home page](#)
- **Partners:** Visit the Products, Services & Supplies tab of [Partner Gateway](#)

End of Life Timeline Definitions:

First RMA Request Date: First date distributors & partners can request RMA for return of EOL product.

Last RMA Request Date: Last date distributors & partners can request RMA for return of EOL product.

Last Channel Return Date: Last date physical product returns will be accepted (30 days after approval of RMA).

Last Book Date: Last date purchase orders will be accepted for product and/or bundles, kits or system packs containing the product.

Last Ship Date: Latest date for which a customer can request product delivery.

End of Engineering Support: Date when bug fixes, design revisions, and integration with other components, products or solutions will no longer be performed.

End of Service Life Date: Last date technical support and repair services are available.

Warranty: See Zebra Warranty at <https://www.zebra.com/us/en/support-downloads/warranty/product-warranty.html>

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