ZEBRA
CAPTURE YOUR EDGE

Device Tracker

EASILY TRACK AND FIND MISSING ZEBRA ANDROID MOBILE DEVICES

When mobile devices go missing, there's more at stake than misplaced equipment. Companies risk productivity loss, decreased efficiency, unnecessary labor and ineffective customer service. The larger the facility, the faster operations can stall as employers and managers scramble to track down missing devices. Eliminate the hassle of time-consuming searches with **Zebra Device Tracker,** a full-scale, cloud-based solution that gives frontline workers, managers and administrators visibility into the location and status of their devices.

Zebra Device Tracker is easy to deploy, and can be applied to virtually any size fleet, up to 100,000 devices in up to 5,000 locations. Once installed, your team has everything they need to track, monitor and flag devices using predefined, automated workflows. So, whether a device is missing or a battery is low, employees can find devices using a Zebra Bluetooth Low Energy (BLE)–supported device and a Geiger-counter-like interface, which shows how far or near you are to the lost device. And if devices aren't in sight, users can trigger an alarm on the missing device to assist in recovery.

Single sign-on enables transparent accountability and security during device check-out and check-in, ensuring the appropriate access is given based on the user's role. Managers and administrators can see end-of-day status reports for all devices and quickly identify issues that need immediate attention, and even use fleet-wide historical data reporting to improve device utilization and employee procedures.

Take complete ownership of your devices and empower your workforce with **Zebra Device Tracker**.

BENEFITS

Eliminate lost or misplaced Zebra Android mobile devices to:

Maximize device availability and value

Maximize workforce productivity

Maximize Return on Investment (ROI)

Features

No-hassle, cloud-based deployment
Zebra Device Tracker is all-inclusive, providing the technical support and the managed services you need to configure, deploy and maintain this cloud-based licensed subscription service. Just configure the back end for your environment, download the Device Tracker Client application onto your devices via your Enterprise Mobility Manager (EMM) or Zebra's StageNow complimentary staging tool, and sit back—Device Tracker does the rest.

Scale for virtually any size deployment
Zebra Device Tracker is designed to grow with your business. You can track up to 5,000 sites and up to 100,000 devices. Licenses are available for one, three and five years.

Specify the right level of access
Device Tracker Administrators can see the status of all devices in all locations. Managers can see all the devices in their location.

Access portal and dashboard information
Access this cloud-based mobile application on a supported Zebra mobile device or desktop computer. Real-time tracking information is always at the fingertips of site managers and administrators. Administrators see all licensed Zebra devices. Managers see all devices at their location. And associates can see misplaced devices that need to be found.

Improve accountability with device check-out and check-in
Enable frictionless authentication with single sign-on (SSO), or enable users to scan a specific barcode to use or return a device—such as the barcode on their employee badge. By accessing their dashboard, administrators and site managers can see who has which device.

Make devices easier to find with friendly access point names
Give your access points a friendly name, such as Hardware Department, to make your devices easier to find. Just create and upload a CSV file into Device Tracker that maps all of your MAC addresses to the desired friendly names.

Security you can count on
With a secure connection to the Zebra Device Tracker server, you can always track and find your devices—without compromising security.

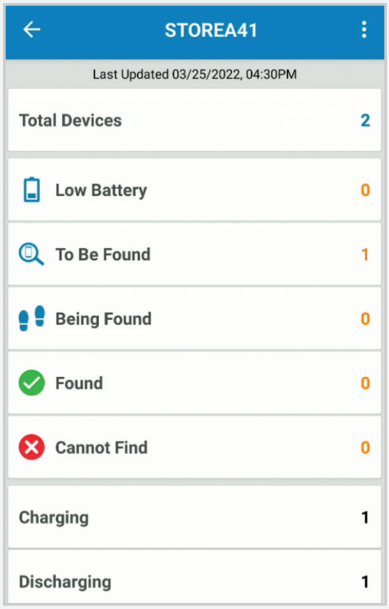
Easily find a specific device with Geiger-counter style simplicity
Any user—manager or associate—can use any supported Zebra Bluetooth Low Energy (BLE)–enabled Android mobile device to launch the application to view and find specific misplaced devices via the Proximity Indicator, a Geiger-counter-style tool. Select devices that have a secondary BLE will also be trackable even if the device is turned off.

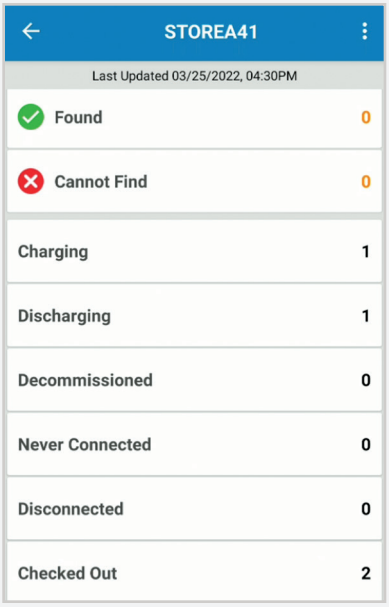
Access reports
Administrators can execute historical data reports and view device events and utilization, providing actionable information to improve fleet usage.

Observe and protect fleet productivity
Workflow automation allows administrators to automate the task of determining which devices are at risk of being lost and flagging them to be recovered. By setting system thresholds, Zebra Device Tracker continuously monitors the state of devices and automates the process, flagging devices requiring recovery.

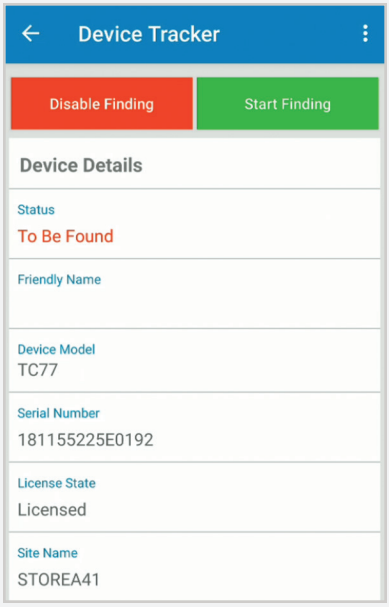
Notifications to help recovery
Zebra Device Tracker will notify employees who are near missing devices, giving them the option to recover the device and return it to production.

Manager Screens



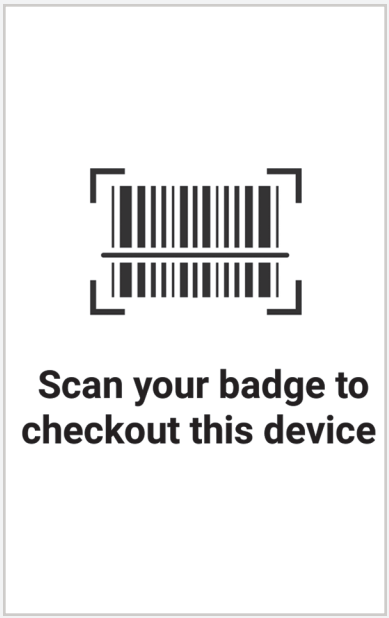


Manager Site Dashboard—Overview:
Provides site managers with a status overview of all devices at their site.

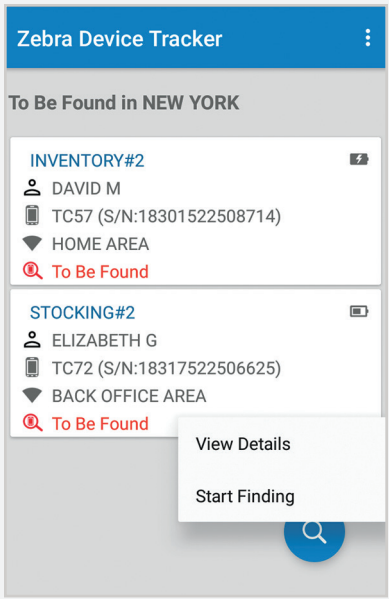


Manager Site Dashboard—Device Details: Allows managers to quickly and easily view the details of connected devices in a specific location.

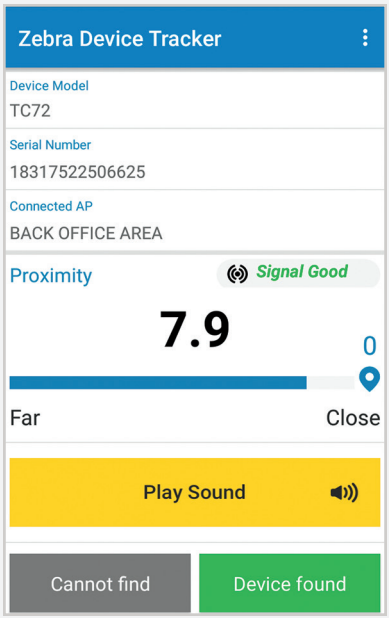
General Features



Device Check-Out:
When users are mandated to scan their employee badge to access a device, managers have visibility into which associate has which device, resulting in more accountability.

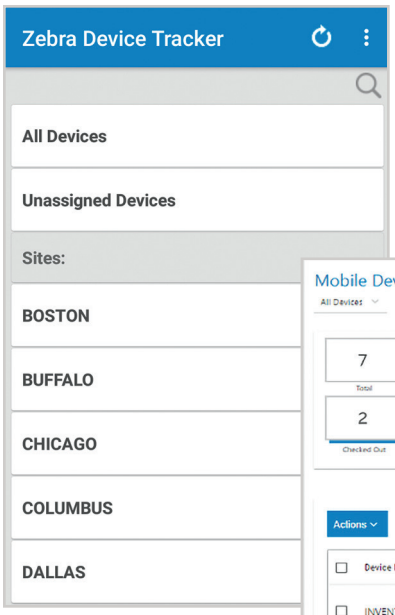


Find Device Work Orders:
Displays all devices at a site that need to be recovered.

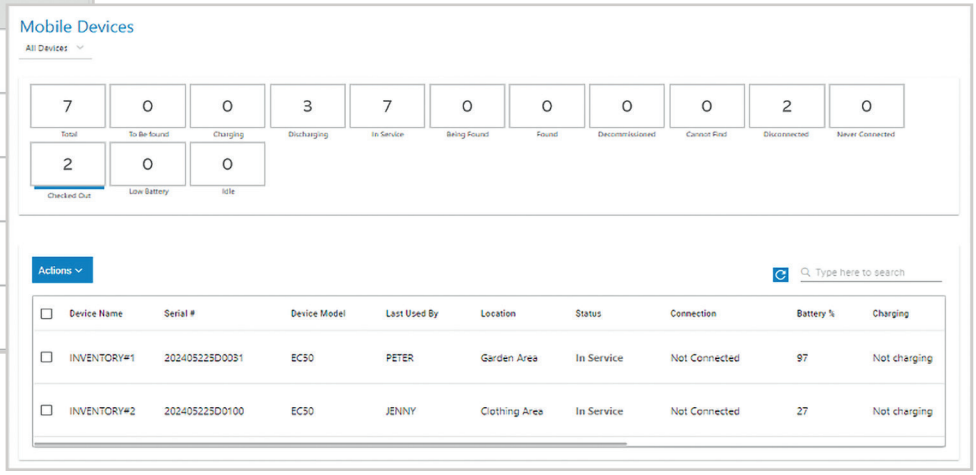


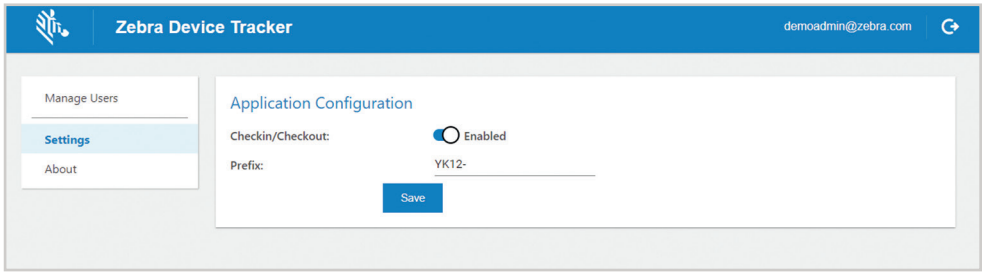
Proximity Indicator/Geiger-Counter:
Indicates whether users are moving closer to or farther from a lost device; enables activation of the “Play Sound” function.

Administrator Screens



Administrator Screens:
Administrators can view Device Tracker on a mobile device or a desktop computer. The ability to view information on a mobile device allows Administrators to monitor information anywhere and anytime. For example, the screen on the left presents all sites, and allows Administrators to drill down into any site for details. The intuitive interface allows even inexperienced Administrators to easily create users. And activating features, such as device check-out/check-in, just takes one click. And an easy-to-use dashboard provides the up-to-date status of all devices at a glance.





Eliminate the high cost of lost and misplaced Zebra Android mobile devices in your organization with Zebra Device Tracker.
For more information, visit www.zebra.com/devicetracker.

ZEBRA and the stylized Zebra head are trademarks of Zebra Technologies Corp., registered in many jurisdictions worldwide. Android is a trademark of Google LLC. The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG Inc., and any use of such marks by Zebra is under license. All other trademarks are the property of their respective owners. © 2022 Zebra Technologies Corp. and/or its affiliates. All rights reserved. 05/02/2022