



TC20/TC25 is going End of Service

On 30th March 2024, TC20 and TC25 will go into end of service, meaning no more security updates will be made available from Zebra.

Now is the perfect time to upgrade your customers to the latest models in the well-known TC2X family, available now!



Why replace TC20/TC25?

LifeGuard support ending: increased security risk on older devices and Google does not support Android 8.1; later TC2X models supported with latest LifeGuard OS updates, supported to Android 14 or Android 16 (depending on model).

- **New Devices, New Applications:** enable new use cases and better ways of working with latest features and solutions such as **Workstation Connect, Mobile Payment, Mobile Wallet**, and many more new software solutions.
- **Reduced Service Support:** no service contracts mean no spares and repairs, leading to higher chance of risks and costs to customer business operations if things go wrong.

Feature	Old TC20/TC25	Newer TC21/TC26	Newest TC22/TC27
OS Lifecycle	Android 8.1 (no more upgrades)	Confirmed to Android 14	Confirmed to Android 16
Security patches	Ending 30th March 2024	Ongoing	Ongoing
Memory	2GB/16GB	3GB/32GB 4GB/64GB	6GB/64GB 8GB/128GB
Production lifecycle	Not in production	In production (+3 years service support after End of Sale)	In production (+3 years service support after End of Sale)
Screen size	4.3 inch WVGA	5 inch HD	6 inch FHD+
Connectivity	4G LTE / Wi-Fi 5	4G LTE / Wi-Fi 5; NFC	5G / Wi-Fi 6/6E; NFC
Drop	4 foot at room temperature	4 foot / 5 foot with boot across operating temperature	4.5 foot / 5 foot with boot across operating temperature
IP sealing	IP65	IP67	IP65 and IP68
Camera	8MP RFC	13RFC; 5MP FFC	16RFC; 5MP FFC

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Speak to your distributor about the **latest TC2X portfolio**